

# Public Document Pack



**North  
Northamptonshire  
Council**

**Meeting:** Licensing and Appeals Committee

**Date:** Monday 9th May, 2022

**Time:** 10.00 am

**Venue:** Council Chamber, Cedar Drive, Thrapston, Northants, NN14 4LZ


**To Members of the Licensing and Appeals Committee:**

Councillors Jonathan Ekins (Chair), Jennie Bone (Vice-Chair), John Currall, Clive Hallam, Barbara Jenney, Lora Lawman, Anne Lee, Dorothy Maxwell, Peter McEwan, Anup Pandey, Geoff Shacklock, Sarah Tubbs and Lee Wilkes.

(Substitutes: Cllrs Cedwien Brown, Scott Brown, Ian Jelley, Elliott Prentice, Ross Armour, Alison Dalziel and Jim Hakewill).

<b>Agenda</b>			
<b>Item</b>	<b>Subject</b>	<b>Presenting Officer</b>	<b>Page no.</b>
<b>01</b>	Apologies		
<b>02</b>	Members' Declarations of Interest (if any)		
<b>03</b>	Hackney Carriage Fares Tariff	Amanda Wilcox	5 - 56

Adele Wylie, Monitoring Officer  
North Northamptonshire Council



**Proper Officer**  
**Thursday 28 April 2022**

This agenda has been published by Democratic Services.

Committee Administrator:

Carol Mundy, Senior Democratic Services Officer (Committees/Members)

☎01933 231 521

✉carol.mundy@northnorthants.gov.uk

## **Meetings at the Council Offices**

### **Exempt**

Where there is a need for the committee to discuss exempt or confidential business, the press and public will be excluded from those parts of the meeting only and will have to vacate the room for the duration of that business.

### **Press & Media Enquiries**

Any press or media enquiries should be directed through the Council's Communications Team to [NNU-Comms-Team@northnorthants.gov.uk](mailto:NNU-Comms-Team@northnorthants.gov.uk)

### **Public Enquiries**

Public enquiries regarding the authority's meetings can be made to [democraticservices@northnorthants.gov.uk](mailto:democraticservices@northnorthants.gov.uk)

## Members' Declarations of Interest

Members are reminded of their duty to ensure they abide by the approved Member Code of Conduct whilst undertaking their role as a Councillor. Where a matter arises at a meeting which **relates to** a Disclosable Pecuniary Interest, you must declare the interest, not participate in any discussion or vote on the matter and must not remain in the room unless granted a dispensation.

Where a matter arises at a meeting which **relates to** other Registerable Interests, you must declare the interest. You may speak on the matter only if members of the public are also allowed to speak at the meeting but must not take part in any vote on the matter unless you have been granted a dispensation.

Where a matter arises at a meeting which **relates to** your own financial interest (and is not a Disclosable Pecuniary Interest) or **relates to** a financial interest of a relative, friend or close associate, you must disclose the interest and not vote on the matter unless granted a dispensation. You may speak on the matter only if members of the public are also allowed to speak at the meeting.

Members are reminded that they should continue to adhere to the Council's approved rules and protocols during the conduct of meetings. These are contained in the Council's approved Constitution.

If Members have any queries as to whether a Declaration of Interest should be made please contact the Monitoring Officer at – [monitoringofficer@northnorthants.gov.uk](mailto:monitoringofficer@northnorthants.gov.uk)

This page is intentionally left blank

## Licensing and Appeals Committee 9 May 2022

<b>Report Title</b>	<b>Hackney Carriage Fares Tariff</b>
<b>Report Author</b>	<b>Iain Smith, Assistant Director - Regulatory Services</b>

### List of Appendices

- Appendix A: Current Table of Tariffs for Hackney Carriages in each zone
- Appendix B: Fare Increase Request from Corby Hackney Owners Association
- Appendix C: Fare Increase Requests from Kettering Trade
- Appendix D: Fare Increase Request from the Wellingborough Hackney Carriage Association
- Appendix E: Fare increase request from East Hackney Carriage Proprietor

### **1 Purpose of Report**

---

- 1.1 The purpose of this report is to provide information regarding requests received from Hackney Carriage proprietors to implement fare increases for hackney carriage journeys.
- 1.2 The committee is asked to consider the requested fare increases and decide whether these should be accepted, and if so, whether in whole or in part, having regard to information provided in this report and the submission by the trade.

### **2. Executive Summary**

---

- 2.1 The Licensing Authority has a discretionary power to fix the rate of Hackney Carriage fares within its area and publish a "Table of Fares" which must be displayed in every Hackney Carriage. Once set, the tariff is the maximum amount that can be charged by Hackney Carriage Operators for all journeys starting and ending in the prescribed geographical area. Hackney Carriage Operators can charge a lower fare if they wish but it is an offence to charge more.
- 2.2 Members should be mindful of the fact that there is a balance between the interests of Hackney Carriage Operators and that of the travelling public who use Hackney Carriages. All parties will be impacted by the cost of living pressures.

### 3. Recommendations

---

- 3.1 The Committee is asked to recommend to the Executive the adoption of updated Hackney Carriage fare tariffs for;
- Corby zone
  - East zone
  - Kettering zone
  - Wellingborough zone

### 4. Report Background

---

4.1 There are currently four separate Hackney Carriage zones aligned to the previous 4 sovereign council districts and the fares must be separately considered and set for each zone. This will continue until a resolution is passed to remove the zones and designate one new hackney carriage licensing area for the whole of North Northamptonshire. The current tariff of fares for each zone are detailed within Appendix A

4.2 This equates to the below fares in each zone for a one, two- and five-mile reference journey;

Zone	1 mile	2 miles	5 miles
Corby	3.40	4.90	9.30
East	5.60	7.20	11.80
Kettering	3.60	6.00	13.20
Wellingborough	3.40	4.90	9.40

4.3 To assist Members with context in respect of fares elsewhere, Private Hire & Taxi Monthly publication publishes a monthly table of fare comparisons among all 355 local authorities based on a standard two-mile fare. On 25 April 2022 this showed the following fares for nearby or neighbouring areas:

<https://www.phtm.co.uk/newspaper/taxi-fares-league-tables> (accessed 25/04/2022)

- Daventry was at position 146 with a cost of £6.20 for a two-mile journey
- Northampton was at position 153 with a cost of £6.20 for a two-mile journey
- Central Beds was at position 163 with a cost of £6.13 for a two-mile journey
- Kettering was at position 190 with a cost of £6.00 for a two-mile journey
- Milton Keynes was at position 192 with a cost of £6.00 for a two-mile journey
- Bedford Borough was at position 223 with a cost of £5.80 for a two-mile journey
- East Northants was at position 330 with a cost of £5.00 for a two-mile journey
- South Northants was at position 335 with a cost of £5.00 for a two-mile journey
- Corby was at position 336 with a cost of £4.90 for a two-mile journey
- Wellingborough was at position 339 with a cost of £4.90 for a two-mile journey

4.4 To assist members with context in respect of changes to cost of living and cost of motoring since October 2011, the following information in sections 4.5 to 4.10 may assist:

4.5 The Bank of England Inflation Calculator shows that £5 of goods or services in 2011 would cost £6.48 in 2021, with inflation averaged at 2.6% per year over that period. This is equivalent to an approximate 30% increase.

<https://www.bankofengland.co.uk/monetary-policy/inflation/inflation-calculator>  
(accessed 25/04/2022)

- 4.6 The Bank of England are forecasting a further inflationary rise to approximately 8% in spring 2022, with potential further increases later this year. They are then citing that they expect the rate of inflation to fall considerably over the next couple of years to around their 2% target in two or three years' time, although they also comment that whilst the rate of inflation will slow down, the prices of some things may stay at a high level compared with the past.  
<https://www.bankofengland.co.uk/knowledgebank/will-inflation-in-the-uk-keep-rising#:~:text=We%20expect%20inflation%20to%20rise,of%20this%20year%20and%20next>  
(accessed 25/04/2022)
- 4.7 The national minimum wage for anyone over twenty-one years of age in 2011 was £6.08. In 2021 the national minimum wage for the same age group was £8.91. This is an approximate 46.6% increase. From April 2022 the national minimum wage for adults over the age of 23 in the UK will be £9.50 per hour.  
<https://www.statista.com/statistics/280483/national-minimum-wage-in-the-uk/>  
(accessed 25/04/2022)
- 4.8 Licensing fees have increased since 2011, but no records are available to confirm the amount of overall increase during this time.
- 4.9 Fuel (diesel and petrol) prices have fluctuated since 2012 (the first year of available data) and 2021 but have recently increased above the 2012 cost. The price of fuel was cheaper during the period September 2013 to September 2021. On 25 December 2012 a litre of petrol cost 135.44 pence and a litre of diesel cost 141.26 pence. On 4 February 2022 a litre of petrol cost 146.79 pence and a litre of diesel cost 150.23 pence, and on 22 April 2022 a litre of petrol cost 162.16 pence and a litre of diesel cost 176.11 pence  
<https://www.racfoundation.org/data/uk-pump-prices-over-time>  
(accessed 25/04/2022)
- 4.10 The RAC calculate motoring costs from Office of National Statistics data and their data is summarised below:
- Purchase cost of motor vehicles has increased 19.84% between April 2012 and March 2022, with the majority of that increase since May 2021.
  - Vehicle tax and insurance costs have increased 83.18% in this period.
  - Maintenance has increased 33.44% in this period.
  - Petrol and oil have increased 13.54% in this period.
  - Overall combined motoring costs have increased 27.33% in that period.
  - The overall cost of living has increased by 33.4% in this period.
- <https://www.racfoundation.org/data/cost-of-motoring-index>  
(accessed 25/04/2022)

## **Corby Zone**

- 4.11 The fares for the Corby Hackney Carriage trade were last reviewed in November 2017. The Corby Hackney Owners Association (CHOA) has requested that the maximum fares for Hackney Carriage journeys are increased and a copy of their request is included within Appendix B.

4.12 The requested increase in fares are set out in the table provided below:

Fare	Current Tariff	Proposed Amendment
<b>Standard minimum charge</b>	£2.20 for the first 387 yards	<u>£2.70</u> for first 387 yards
<b>Subsequent rate</b>	£0.10 for each subsequent 119 yards or uncompleted part thereof	£0.10 for each subsequent <u>111</u> yards or uncompleted part thereof
<b>Fare for a Two-Mile Journey</b>	£4.90	£5.60

4.13 The increase requested by the CHOA would result in a 14% increase in the fare for a two-mile journey.

### East Northamptonshire Zone

4.14 There has been a requested increase in the fares from one of the proprietors in East Northamptonshire although no detail as to the actual increase required has been provided. This is shown within Appendix E.

### Kettering Zone

4.15 The fares for the Kettering Hackney Carriage trade were last reviewed in June 2011. There is no Hackney Carriage Association currently in place in Kettering, however eight requests have been received for an increase to the maximum fares from the trade and a copy of these are included within Appendix C.

4.16 Seven of the requested increases to the fares are set out in the table below, these have been grouped together according to the requested increase:

Fare	Current Tariff	Proposal: Central Taxis / Trade Request / Hackney Carriage Driver 1	Proposal: Kings Kabs	Proposal: Burton Cabs / Easy Cabs / Hackney Carriage Driver 2
<b>Standard minimum charge</b>	£2.40 for the first 880 yards	<u>£3.20</u> for the first 880 yards	<u>£3.30</u> for the first 880 yards	<u>£3.60</u> for the first 880 yards
<b>Subsequent rate</b>	£0.20 for each subsequent 146.66 yards or uncompleted part thereof	£0.20 for each subsequent 146.66 yards or uncompleted part thereof	£0.20 for each subsequent 146.66 yards or uncompleted part thereof	£0.20 for each subsequent 146.66 yards or uncompleted part thereof
<b>Fare for a Two-Mile Journey</b>	£6.00	£6.80	£6.90	£7.20

4.17 It should be noted that the requests also support an increase in rates for tariff 2 (for hiring's which begin between 11.00pm and 6.00am) and tariff 3 (bank holidays), however these rates are normally calculated as a percentage increase on the standard tariff, so these requests are not detailed in the table. It is



proposed that the usual standard percentage increases would be applied according to the new standard tariff.

4.18 The increase requested by each proposal would equate to increases of between 13% and 20% above the previous fare for a two-mile journey. There was also one further request for an increase, which requested an increase of between 30-40% as attached in Appendix C, however no methodology for calculating this was provided, so it was not included within the table.

### Wellingborough Zone

4.19 The fares for the Wellingborough Hackney Carriage trade were last reviewed in October 2011. The Wellingborough Hackney Carriage Association (WHCA) has requested that the maximum fares for Hackney Carriage journeys is increased and a copy of their request is included within Appendix D. Following a request for further supporting information, the WHCA provided justification for the requested increase in fares and this is also included.

4.20 The requested increase in fares is set out in the table below:

Fare	Current Tariff	Proposed Amendment
<b>Standard minimum charge</b>	£2.30 for the first 541.54 yards	<u>£3.00</u> for the first 541.54 yards
<b>Subsequent rate</b>	£0.10 for each subsequent <u>117.33</u> yards	£0.10 for each subsequent <u>97.77</u> yards
<b>Waiting Time</b>	£0.10 For each period of <u>35</u> seconds or uncompleted part thereof including periods during the journey when the vehicle is stationary	£0.10 For each period of <u>30</u> seconds or uncompleted part thereof including periods during the journey when the vehicle is stationary
<b>Fare for a Two-Mile Journey</b>	£4.90	£6.10

4.21 It should be noted that the WHCA has also requested the following be considered separately to the above:

- Every second year, an automatic increase of 10 pence per mile to the fare.
- Every fourth year, an automatic increase of 20 pence to the standard minimum charge.

4.22 Members are advised that it is not considered to be permissible under the relevant legislation to allow for the automatic increase in fares requested by the WHCA, due to the need to follow a prescribed statutory procedure which includes consultation, for every potential fare change before it can take effect.

4.23 The increase requested by the WHCA would result in an increase of 24% for a two-mile journey.

## Harmonised Fee

4.24 The fare for Hackney Carriage journeys in each of the four zones must be considered and set separately. Members may however choose to consider harmonising the fare calculation methodology and making them the same within each of the zones. In which case it is proposed that the current fee structure in Kettering is considered as the standard, since the current fares are fairly average across the areas for a one or two mile journey and represents the highest fee for a longer 5 mile journey, which should satisfy the requirements for the trade in all zones.

4.25 If a harmonised fee is considered appropriate, it is proposed that the lowest of the requested increases from the Kettering trade is used as a basis. This would result in a standard minimum charge of £3.20 for the first 880 yards and £0.20 for each subsequent 146.66 yards or uncompleted part thereof. The below table shows the current fares for each zone for a standard one, two- and five-mile journey and the resultant percentage increase when compared against the current fare, if this proposed harmonised fee structure were to replace those currently in place.

Zone	Current 1-mile fare	Increase if proposed harmonised fare is introduced	Current 2-mile fare	Increase if proposed harmonised fare is introduced	Current 5-mile fare	Increase if proposed harmonised fare is introduced
Current Corby fare	£3.40	29%	£4.90	39%	£9.30	50%
Current East fare	£5.60	-21%	£7.20	-6%	£11.80	19%
Current Kettering fare	£3.60	22%	£6.00	13%	£13.20	6%
Current Wellingborough fare	£3.40	29%	£4.90	39%	£9.40	49%
New Harmonised Fare Proposal for each zone	£4.40	-	£6.80	-	£14.00	-

4.26 Given the different fare calculation methodology within the East zone, one- and two-mile journeys currently cost more than the proposed fare. The proposed harmonised calculation method would therefore result in reductions in the fare to bring them in line with other areas.

4.27 It is proposed that if the uplifted Kettering tariff calculation methodology is used, all costs within this tariff are transferred across to all zones to allow for greater harmonisation.

## **5 Issues and Choices**

---

- 5.1 Members are invited to consider each of the requests for fare increases for each of the four zones separately and decide upon a new tariff to recommend to Executive for adoption for each zone.
- 5.2 The options for consideration are;
- a. Corby Zone;
    - i) To recommend the approval of the CHOA proposed increase in fare tariff
    - ii) To recommend the approval of an increase in fares based upon the proposed harmonised fare tariff
    - iii) To recommend a different increase in fares
    - iv) Refuse any increase
  - b. East Zone
    - i) To recommend the approval of an increase in fares based upon a harmonised fare tariff
    - ii) To recommend a different increase in fares
    - iii) Refuse any increase
  - c. Kettering Zone
    - i) To recommend the approval of the Central Taxis/Trade Proposal/Kettering Hackney proprietors proposed increase
    - ii) To recommend the approval of the Kings Kabs proposed increase
    - iii) To recommend the approval of the Burton Cabs/ Easy Cab/Kettering Hackney proprietors proposed increase
    - iv) To recommend the approval of an increase in fares based upon a harmonised fare tariff
    - v) To recommend a different increase in fares
    - vi) Refuse any increase
  - d. Wellingborough Zone
    - i) To recommend the approval of the WHCA proposed increase
    - ii) To recommend the approval of an increase in fares based upon a harmonised fare tariff
    - iii) To recommend a different increase in fares
    - iv) Refuse any increase
- 5.3 Members are also asked to consider whether the automatic increases proposed every second and fourth year by the WHCA should be approved, taking account of the advice set out in paragraph 4.22.

## **6 Implications (including financial implications)**

---

### **6.1 Resources and Financial**

- 6.1.1 Any changes to the fare tariff will need to be advertised in the local newspaper and cannot come into effect until any objections have been considered.
- 6.1.2 There will be potential financial implications for Hackney Carriage Operators and for the travelling public whatever decision is made.

## **6.2 Legal**

- 6.2.1 Local authorities have a discretionary power to determine Hackney Carriage Fares, under Section 65 of the Local Government (Miscellaneous Provisions) Act 1976.
- 6.2.2 Any changes in the fares must be advertised for a period of 14 days by way of a notice at the Council offices and in a locally circulating newspaper for public consultation, prior to implementation.
- 6.2.3 If no objection to any variation is duly made within the period specified, or if all objections so made are withdrawn, the table of fares or variation shall come into operation on the date of the expiration of the period specified in the notice or the date of withdrawal of the objection or, if more than one, of the last objection, whichever date is the later.
- 6.2.4 If an objection is duly made and is not withdrawn, the council shall set a further date, not later than two months after the first specified date, on which the table of fares shall come into force with or without modifications as decided by them after consideration of the objections.

## **6.3 Risk**

- 6.3.1 There are no significant risks arising from the issues within this report if statutory processes are followed.

## **6.4 Consultation**

- 6.4.1 Consultation with the public will be facilitated through the statutory requirements set out in the Act.

## **6.5 Consideration by Scrutiny**

- 6.5.1 Not considered

## **6.6 Climate Impact**

- 6.6.1 No climate impact.

## **6.7 Community Impact**

- 6.7.1 The Council's discretionary power to determine fares is largely utilised to enable the taxi trade to operate effectively whilst ensuring that the general public can continue to afford to use them. Hackney Carriages provide a valuable door to door service for the disabled community.
- 6.7.2 The legislation (Local Government Miscellaneous Provisions Act 1976) sets out the statutory framework for Hackney Carriage Tariffs.

## **7 Background Papers**

---

None

## CORBY – AUTHORISED HACKNEY CARRIAGE FARES

<p><b>a) MILEAGE</b></p> <p>If the distance does not exceed 387 yards (354 metres) for the whole distance.</p> <p>If the distance exceeds 387 yards (354 metres) for the first 387 yards (354 metres)</p> <p>Then for each subsequent 119 yards (109 metres) or uncompleted part thereof</p>	<p><b>Fare</b></p> <p>£2.20</p> <p>£2.20</p> <p>10p</p>
<p><b>(b) WAITING TIME</b></p> <p>For each period of 20 seconds or uncompleted part thereof</p>	<p>10p</p>
<p><b>(c) EXTRA CHARGES</b></p> <p>(i) For hiring commenced between the hours of 11.00pm and 5.00am</p> <p>(ii) For each hiring affected on all Bank Holidays</p> <p>(iii) A soiling charge of <b>£25</b> will be applied where Hackney Carriage is soiled during operation.</p>	<p>50% of the rate or fare at (a) above</p> <p>50% of the rate or fare at (a) above</p>

**EAST – AUTHORISED HACKNEY CARRIAGE FARES**

<b>Fares for distance</b>	<b>Fare</b>
<p><b>(i) Mileage:</b></p> <p>If the distance does not exceed 1/2 of a mile (804.68m.) for the whole distance</p> <p>If the distance exceeds 1/2 of a mile (804.68m.) for the 1/2 of a mile</p> <p>For each subsequent 1/15.5 of a mile (113.55yds/103.8m) or uncompleted part thereof</p>	<p>£2.80</p> <p>£2.80</p> <p>10 pence</p>
<p><b>Waiting time</b></p> <p>(ii) For each period of 30 seconds or uncompleted part thereof</p>	<p>10 pence</p>
<p><b>Extra charges</b></p> <p>(iii) For hiring commenced between midnight and 2am and 6am to 7am</p> <p>For hiring commenced between 2am and 6am</p> <p>For hiring between 6pm on Christmas Eve and 6am on the day following Boxing Day and 6pm on New Year's Eve and 6am on the day following New Year's Day</p> <p>For hiring on Sundays and Bank Holidays</p> <p>For each bicycle, perambulator, or any other package conveyed outside the carriage</p>	<p>50% of the fare</p> <p>100% of the fare</p> <p>100% of the fare</p> <p>50% of the fare</p> <p>10 pence</p>
<p><b>SOILING CHARGE</b></p>	<p><b>£31.50</b></p>

**KETTERING – AUTHORISED HACKNEY CARRIAGE FARES**

<b>Tariff 1    <u>Mileage:</u></b>	<b>Fare</b>
<b>If the distance does not exceed 6/12ths of one mile:-</b> for the whole distance	£2.40
<b>If the distance exceeds 6/12ths of one mile:-</b> for the first 6/12ths of one mile of the distance for each subsequent twelfth of a mile or uncompleted part thereof	£2.40 £0.20
<b><u>Waiting Time:-</u></b>  Initial Waiting Time of 216 seconds Then for each period of 36 seconds	£0.20 £0.20
<b><u>Extra Charges</u></b>  <b>Tariff 2</b>  For hirings begun after 6am on a Sunday  For hiring's begun between 11pm and 6am except on Christmas Day, Boxing Day and New Year's Day  For hirings on Bank Holidays and other nationally recognized Public Holidays other than Christmas Day, Boxing Day and New Year's Day  For journeys carrying more than 4 people, providing they are licensed accordingly	+ 50% of the above rates
<b>Tariff 3</b>  For hirings begun 6pm on Christmas Eve to 6am the day following Boxing Day and 6pm on New year's Eve to 6am the day following New Year's Day  If these days fall on a Saturday or Sunday then this rate to extend to 6am following the appointed extra bank holiday days	+ 100% over the above rate
ONLY <u>ONE</u> OF THE ABOVE EXTRA CHARGES PERMISSIBLE AT ANY TIME	
<b>Soiling charge</b> (may be charged <u>in addition</u> to the above extra charges)	£50.00 (subject to extra tariff charges)

June 2011

**WELLINGBOROUGH – AUTHORISED HACKNEY CARRIAGE FARES**

If the distance does not exceed 541.54 yards:- for the whole distance	<b>Fare</b> £2.30
If the distance exceeds 541.54 yards:- for the first 541.54 yards	£2.30
for each subsequent 117.33 yards	10 pence
<b>WAITING TIME</b>	
For each period of 35 seconds or uncompleted part thereof including periods during the journey when the vehicle is stationary	10 pence
<b>EXTRA CHARGES</b>	
For hirings begun between 6am and 11pm on a Sunday	25% of the fare
For hirings begun between 11pm and 6am	50% of the fare
For hirings begun on Bank Holidays	50% of the fare
For hirings begun between 6pm on Christmas Eve and 6am on the day following Boxing Day and 6pm on New Year's Eve and 6am on the day following New Year's Day	100% of the fare
When conveying more than 4 passengers between the hours of 6am and 11pm	to increase the fare by 50%
When conveying more than 4 passengers between the hours of 11pm and 6am	to increase the fare by 0%
Only <u>one</u> of the above extra charges is permissible at any time	
Journeys ending outside the Borough of Wellingborough will be metered unless an alternative tariff is agreed prior to the commencement of the journey.	
No charge in excess of fifty pounds (£50) shall be made in the event of any hirer causing any damage to or soiling the vehicle hired in any way whether by vomiting, urinating, spitting or otherwise.	



**From:** [corbyhackneyownersassociation@gmail.com](mailto:corbyhackneyownersassociation@gmail.com) <[corbyhackneyownersassociation@gmail.com](mailto:corbyhackneyownersassociation@gmail.com)>

**Sent:** 23 March 2022 14:08

**To:** Damian Wilkins <[Damian.Wilkins@northnorthants.gov.uk](mailto:Damian.Wilkins@northnorthants.gov.uk)>

**Subject:** Request for a Fare Increase

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Damian,

We held a meeting for the Corby Hackney Owners Association last night and it was unanimously agreed for a request to increase the rates for a hackney fare.

I've attached some documents to back up our case for an increase, which we believe takes into consideration our needs as a trade but also takes into consideration how this would affect our customers.

We haven't requested an increase in 4 years and have absorbed as much as we can as a trade but we're really starting to feel the massive impact of the rise in the cost of living and fuel prices.

Our requested is for a 50p increase on the starting rate, taking it from £2.20 to 2.70 and a reduction on the yardage from 119 yards to 111 yards.

The increase in starting rate and yardage should see the 2-mile fare increase from £4.90 to £5.60. This is in line with the current national average of 70p according to NPHTA.

The yardage reduction still has us running the average mile at £1.60. This is about the same as Wellingborough and East Northants (still to put in for an increase) and considerably lower than Kettering (£2 per mile).

I hope you can pass this forward to be considered at the very earliest opportunity

This page is intentionally left blank

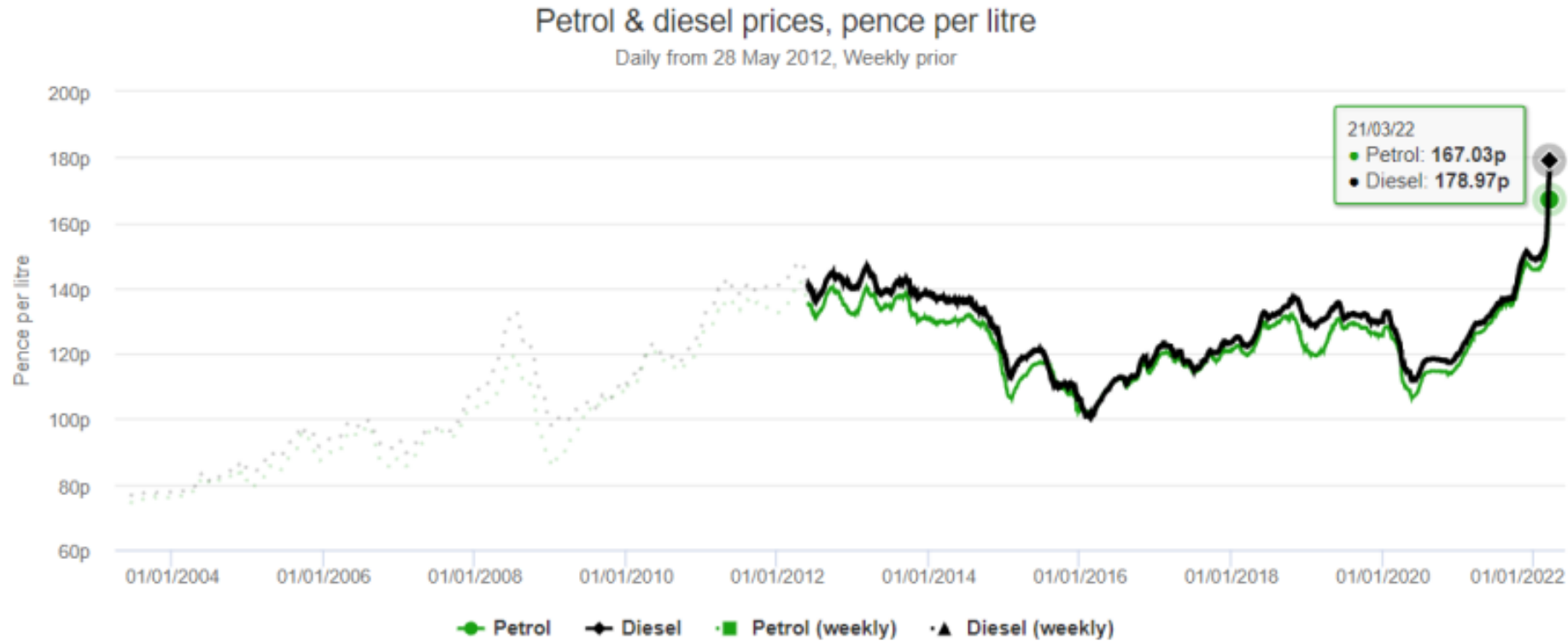
# Overall Motor Expenses Changes since 2018

# Costs of New Vehicle

• Jan 2018	• Jan 2022	• Difference/Percentage
• LEVC – £55599*	• LEVC - £67477	• £11878 – 21%
• Ford ProCab – £33995	• Ford ProCab - £40950	• £6955 – 20%
• Mercedes Vito - £44595	• Mercedes Vito - £39995	• £-4600 - -10%
		• <b><u>Overall increase 11%</u></b>

\* Pre sale price. Source PHTM.

# Changes to Fuel Prices



Source: RAC Foundation

Average Jan 2018 price £1.215

Average Mar 2022 price £1.7897

**Increase of 47.3%**

Source RAC Foundation

# Changes to Vehicle Excise Duty

	A	B	C	D	E	F	G	H	I	J	K	L	M	N	O	P
1																
2		Tax Year 2018-2019						Tax Year 2022-2023								
3																
4		CO2 Emissions (g/km)		First Year Rate			CO2 Emissions (g/km)		First Year Rate		Increase %					
5		0		£0.00			0		£0.00		0.00%					
6		1-50		£10.00			1-50		£10.00		0.00%					
7		51-75		£25.00			51-75		£25.00		0.00%					
8		76-90		£105.00			76-90		£115.00		9.52%					
9		91-100		£125.00			91-100		£140.00		12.00%					
10		101-110		£145.00			101-110		£160.00		10.34%					
11		111-130		£165.00			111-130		£180.00		9.09%					
12		131-150		£205.00			131-150		£220.00		7.32%					
13		151-170		£515.00			151-170		£555.00		7.77%					
14		171-190		£830.00			171-190		£895.00		7.83%					
15		191-225		£1,240.00			191-225		£1,335.00		7.66%					
16		226-255		£1,760.00			226-255		£1,895.00		7.67%					
17		Over 255		£2,070.00			Over 255		£2,245.00		8.45%					
18																
19																
20							Average Increase in Tax Cost				6.74%					
21																
22																
23																
24																
25																
26																
27																

- **There has been an overall increase in V.E.D. OF 7% since 2018**

# Council Fees

2018

• Drivers Badge	£140
• Licence Fee	£205
• Inspection Fee	£48
• Plates	£56.40
• Transfer Vehicle	£56.40

• 2022\*

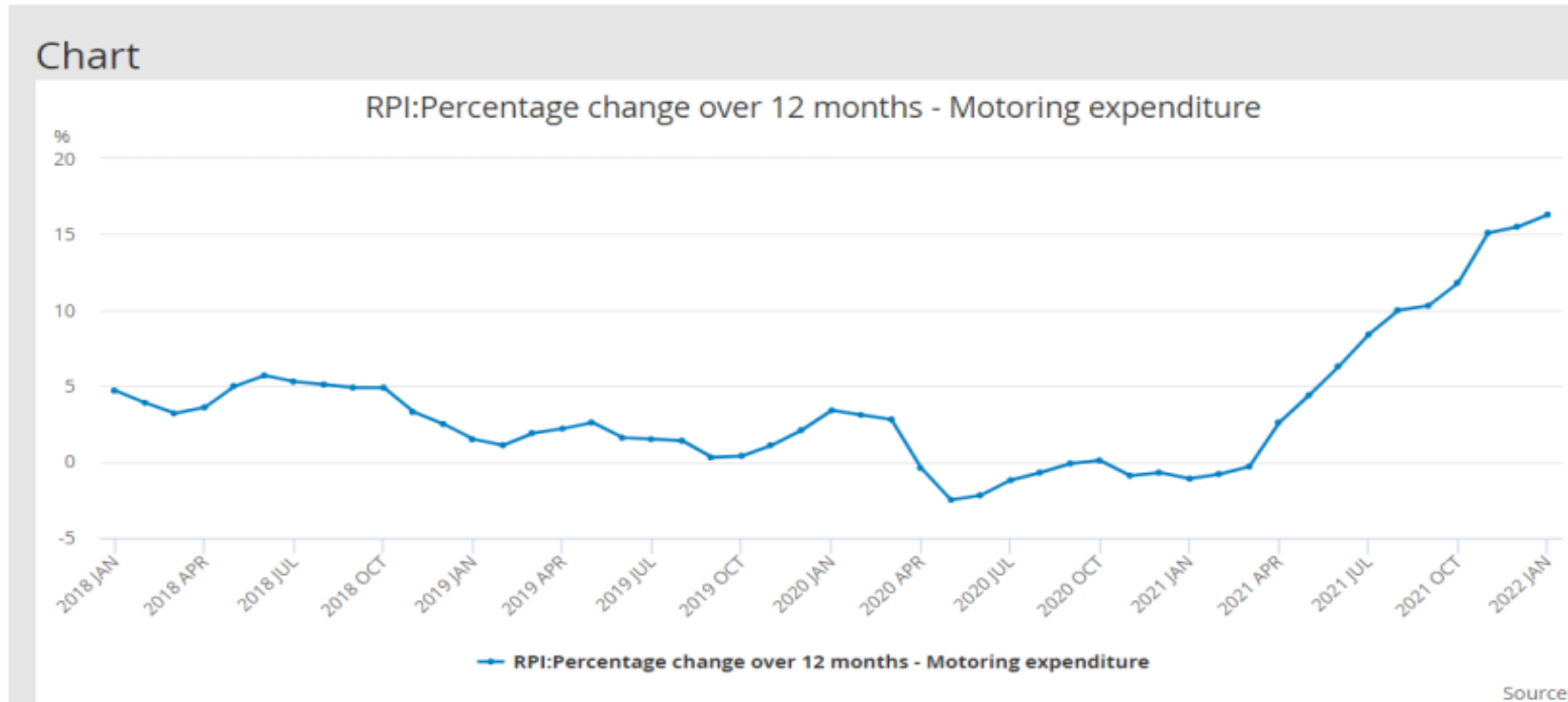
• Drivers Badge	£140	0%
• Licence Fee	£209	2%
• Inspection Fee	£60	25%
• Plates	£60	7%
• Transfer Vehicle	£60	7%

**Overall Increase of fees 9%**

# RPI Changes to Motoring Expenses

Custom time period

From   To



- 2018 RPI 4.9% above Inflation
- 2022 RPI 16.2% above Inflation
- **Change of 11.3%**



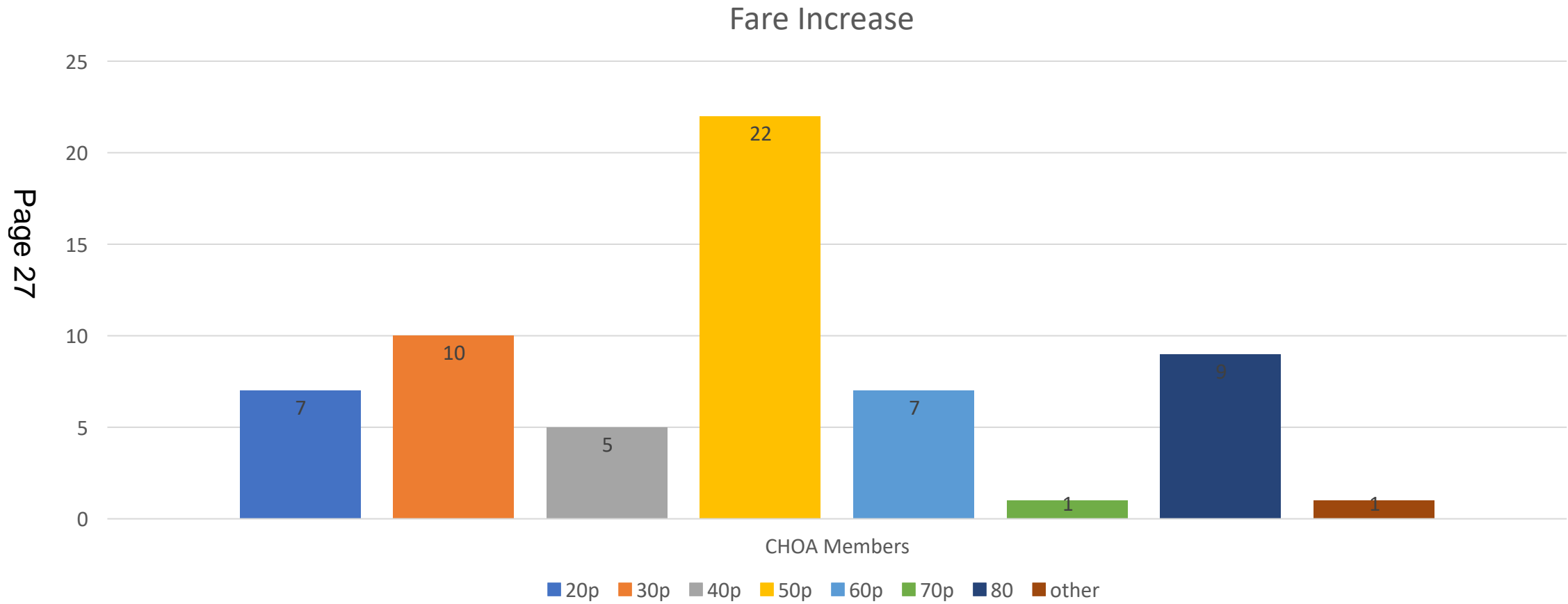
# Living Wage Increases

Year	London Living Wage	UK Living Wage	National Minimum Wage
2018/2019	£10.55	£9.00	£7.83
2019/2020	£10.75	£9.30	£8.21
2020/2021	£10.85	£9.50	£8.72
2021/2022	£11.05	£9.90	£8.91
<b>Increase</b>	<b>5%</b>	<b>10%</b>	<b>14%</b>

# Cost Breakdown

- Vehicle costs Increase by 11%
  - Fuel Costs Increased by 48%
  - Vehicle Tax Costs Increase by 7%
  - Council Fees Increase 9%
  - Motoring Expenses increased by 11.3%
  - National Minimum Wage Increase 14%
- 
- Average percentage of above categories **16.6%**

# Results from Survey



# Fare Increases in other Areas Since 2021

	A	B	C	D	E	F	G	H	I	J	K
1	Old Position	New Position	Council	Apr-21 2 Mile Fare	Feb-22 2 Mile Fare		Increase				
2	231	6	Uttlesford	£ 5.80	£ 8.30		£ 2.50				
3	15	7	Reading	£ 7.20	£ 8.00		£ 0.80				
4	99	10	Oxford	£ 6.40	£ 7.60		£ 1.20				
5	20	18	Guernsey	£ 7.10	£ 7.30		£ 0.20				
6	51	22	York	£ 6.80	£ 7.20		£ 0.40				
7	170	25	Dover	£ 6.00	£ 7.10		£ 1.10				
8	52	30	Edinburgh	£ 6.75	£ 7.00		£ 0.25				
9	40	38	Colchester	£ 6.80	£ 6.90		£ 0.10	Average Increase			£ 0.70
10	167	44	Carmarthenshire	£ 6.00	£ 6.80		£ 0.80				
11	245	63	North Somerset	£ 5.70	£ 6.70		£ 1.00				
12	165	69	Bracknell Forest	£ 6.00	£ 6.60		£ 0.60				
13	182	81	Plymouth	£ 6.00	£ 6.60		£ 0.60				
14	172	100	East Lindsey	£ 6.00	£ 6.40		£ 0.40				
15	234	119	Windsor & Maidenhead	£ 5.80	£ 6.40		£ 0.60				
16	278	112	Shropshire	£ 5.50	£ 6.40		£ 0.90				
17	306	106	Melton	£ 5.30	£ 6.40		£ 1.10				
18	210	172	Blackpool	£ 5.80	£ 6.00		£ 0.20				
19	270	179	East Staffordshire	£ 5.50	£ 6.00		£ 0.50				
20	337	188	Peterborough	£ 5.00	£ 6.00		£ 1.00				
21	284	216	Barnsley	£ 5.40	£ 5.80		£ 0.40				
22	285	217	Barrow in Furness	£ 5.40	£ 5.80		£ 0.40				
23	292	232	Northern Ireland	£ 5.40	£ 5.80		£ 0.40				
24	321	225	Halton	£ 5.20	£ 5.80		£ 0.60				
25	330	240	Sefton	£ 5.10	£ 5.80		£ 0.70				
26											

- The Average fare increase is £0.70
- 16 Councils with Fare Increases pending

# How does an increase effect my income?

- If an average owner work 5 days a week and completes 40 fares per day he should see an increase of £960 per year for every 10p increase.
- 40 fares x 5 days = 200 fares per week
- 200 fares x 48 weeks\* = 9600 fares per year
- 9600 fares x £0.10 = £960

\* Allowing for 4 weeks holiday per year

## COMPARISON TABLE: CURRENT FARES STRUCTURE AGAINST OPTIONS WITH DISTANCE TRAVELLED

	B	C	D	E	F	G	H	I	J	K
1										
2										
3		<b>Flag</b>	<b>Distance In Miles</b>							
4	<b>Distance</b>		<b>0.5</b>	<b>1</b>	<b>1.5</b>	<b>2</b>	<b>3</b>	<b>4</b>	<b>5</b>	
5	<b>Current</b>	£ 2.20	£ 2.70	£ 3.40	£ 4.10	£ 4.90	£ 6.40	£ 7.80	£ 9.30	
6	<b>Option 1 £0.50 Increase</b>	£ 2.70	£ 3.20	£ 3.90	£ 4.60	£ 5.40	£ 6.90	£ 8.30	£ 9.80	
7	<b>Increase %</b>	22.73%	18.52%	14.71%	12.20%	10.20%	7.81%	6.41%	5.38%	
8	<b>Option 2 £0.50 Increase + Distance</b>	£ 2.70	£ 3.30	£ 4.00	£ 4.70	£ 5.60	£ 7.20	£ 8.70	£ 10.30	
9	<b>Increase %</b>	22.73%	22.22%	17.65%	14.63%	14.29%	12.50%	11.54%	10.75%	
10										
11										
12										

Members agreed on asking for a 50p increase on the starting rate and reducing the yardage from 119 yards to 111 yards (Option 2)

The effects of the last 2 years will stay with us and more importantly cost us for years to come.

We need a fare increase which reflects this but also takes into consideration our customers.

We believe this request does this.

This page is intentionally left blank



Appendix B(3)

	Flag	Distance In Miles						
Distance		0.5	1	1.5	2	3	4	5
Current	£ 2.20	£ 2.70	£ 3.40	£ 4.10	£ 4.90	£ 6.40	£ 7.80	£ 9.30
Option 1 £0.50 Increase	£ 2.70	£ 3.20	£ 3.90	£ 4.60	£ 5.40	£ 6.90	£ 8.30	£ 9.80
Increase %	22.73%	18.52%	14.71%	12.20%	10.20%	7.81%	6.41%	5.38%
Option 2 £0.50 Increase + Distance	£ 2.70	£ 3.30	£ 4.00	£ 4.70	£ 5.60	£ 7.20	£ 8.70	£ 10.30
Increase %	22.73%	22.22%	17.65%	14.63%	14.29%	12.50%	11.54%	10.75%

Members agreed on asking for a 50p increase on the starting rate and reducing the yardage from 119 yards to 111 yards (Option 2)

This page is intentionally left blank

**From:** Central Taxis <[centraltaxis60@gmail.com](mailto:centraltaxis60@gmail.com)>  
**Sent:** 30 March 2022 18:51  
**To:** Russell Howell <[Russell.Howell@NorthNorthants.gov.uk](mailto:Russell.Howell@NorthNorthants.gov.uk)>  
**Subject:** Kettering taxi fare increase proposal

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Mr Howell,

Hope this email finds you well.

We are writing in relation to a recent email that mentioned the potential fare increase, which was strange as I had spoken to Lisa and Catriona about the very same thing recently!

Obviously there has not been a fare increase in Kettering since 2011 and that is fine but with the rising costs of pretty much everything recently, a lot of drivers, including myself and my brother Peter feel maybe now is the time for a small rise. I have taken the time to speak to representatives of Premier Taxis, Metro and most of the independent drivers who are mostly all in agreement.

The figures I have suggested are as follows:

On tariff 1, the flag rate is currently £2.40 and I propose its raised to £3.20. This changes the price for the first mile to £4.40 then the increments per mile would stay the same as they are currently, as would the waiting time and soiling charge. So the only change would be to the flag and first mile charge.

On tariff 2, the new flag rate would be £4.80, again the waiting and soiling stay the same as do the increments, just the first mile price changes.

I hope this has been useful and should I be able to help any further, please do not hesitate to contact me.

Kind regards

 (Central Taxis)

This page is intentionally left blank

# Appendix

Appendix C(2)

## Trade Request

### KETTERING BOROUGH COUNCIL

The council has received a request from Kettering Taxi & Private Hire Association for amendment to the current Hackney Carriage fares as detailed below.

If you wish to object to this request please write to Mr R Howell, Health Services Manager, Environmental Health, Kettering Borough Council, Bowling Green Road, Kettering NN15 7QX by 5.00pm on #####

### CURRENT HACKNEY CARRIAGE FARES - KETTERING

<b><u>Tariff 1 - the Flag Rate</u></b>	<b><u>Fare</u></b>
<b>If the distance does not exceed six twelfths of one mile:-</b> for the whole distance	£2.40 <b>£3.20</b>
<b>If the distance exceeds six twelfths of one mile:-</b> for the first six twelfths of one mile of the distance	£2.40 <b>£3.20</b>
for each subsequent twelfth of a mile or uncompleted part thereof	£0.20
<b><u>Tarrif 2</u></b>	
Tarrif 2 applies for hirings begun between 23.00pm and 06.00am <b>except where Tarrif 3 applies.</b>	+ 50% over the flag rate (£3.60) <b>£4.80</b>
<b><u>Tarrif 3</u></b>	
Tarrif 3 applies: <ul style="list-style-type: none"> <li>for hirings on Bank Holidays and other public holidays determined by Parliament;</li> <li>For hirings begun 6pm on Christmas Eve to 6am the day following Boxing Day;</li> <li>For hirings begun 6pm on New year's Eve to 6am the day following New Year's Day;</li> <li>For journeys carrying more than 4 people, providing they are licensed accordingly.</li> </ul>	+ 100% over the flag rate (£4.80) <b>£6.40</b>
ONLY <u>ONE</u> OF THE ABOVE EXTRA CHARGES PERMISSIBLE AT ANY TIME	
<b><u>Extra Charges</u></b>	
<b><u>Waiting Time:-</u></b> For each period of one minute	£0.40
<b><u>Soiling charge</u></b> (may be charged <u>in addition</u> to the above extra charges)	£50.00 (subject to extra tariff rates)

### Tarrif 1 charges

1 mile	£3.60	<b>£4.40</b>
2 miles	£6.00	<b>£6.80</b>
5 miles	£13.20	<b>£14.00</b>

Appendix C(2)  
10 miles

£24.80

£25.60

**From:** [REDACTED] <XXXXXXXXXXXXXXXXXXXXX>  
**Sent:** 01 April 2022 06:59  
**To:** Russell Howell <[Russell.Howell@NorthNorthants.gov.uk](mailto:Russell.Howell@NorthNorthants.gov.uk)>; KBC EH Administration <[DLEHAdministration.kbc@northnorthants.gov.uk](mailto:DLEHAdministration.kbc@northnorthants.gov.uk)>  
**Subject:** Taxi Fare increase

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Mr. Russell

Thanks for listening to the voice of taxi drivers/owners for increase in fare in Kettering which has not been increased during the last about 11 years. Inflation during that period has rocketed the price of fuel and other daily things through skies. I would suggest that hackney and private hire meters should start at following prices to address the recent inflation.

Tariff 1	£3.30	Subsequent increase 25p
Tariff 2	£4:95	Subsequent increase 35p
Tariff 3	£6:60	Subsequent increase 50p

It would be highly appreciated if Hackney carriage age limit is re-considered in Kettering. Our neighbouring towns has literally no age limits as we have seen old age hackneys operating in those towns.

Once again thank you very much for listening to cabbies' community.

King regards

[REDACTED]  
Kings Cabs Kettering

Get [Outlook for iOS](#)

This page is intentionally left blank



Appendix C(4)

From: [REDACTED] <XXXXXXXXXXXXXXXXXXXXX>  
Sent: 31 March 2022 22:06  
To: Russell Howell <[Russell.Howell@NorthNorthants.gov.uk](mailto:Russell.Howell@NorthNorthants.gov.uk)>  
Subject: Burton cabs kettering

[CAUTION: EXTERNAL EMAIL] This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Mr. Russell

Thanks for listening to the voice of taxi drivers/owners for increase in fare in Kettering which has not been increased during the last about 11 years. Inflation during that period has rocketed the price of fuel and other daily things through skies. I would suggest that hackney and private hire meters should start at following prices to address the recent inflation.

Tariff 1	£3.60	Subsequent increase 30p
Tariff 2	£5.40	Subsequent increase 45p
Tariff 3	£7.20	Subsequent increase 60p

It would be highly appreciated if Hackney carriage age limit is re-considered in Kettering. Our neighboring towns has literally no age limits as we have seen old age hackneys operating in those towns.

Once again thank you very much for listening to cabbies community.

King regards

[REDACTED] x  
Burton cabs kettering  
Mobile: [REDACTED]

Sent from my iPhone

This page is intentionally left blank

Appendix C(5)

From: [REDACTED] <XXXXXXXXXXXXXXXXXXXXX>  
Sent: 31 March 2022 21:58  
To: Russell Howell <[Russell.Howell@NorthNorthants.gov.uk](mailto:Russell.Howell@NorthNorthants.gov.uk)>  
Subject: Taxi Fare increase

[CAUTION: EXTERNAL EMAIL] This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Dear Mr. Russell

Thanks for listening to the voice of taxi drivers/owners for increase in fare in Kettering which has not been increased during the last about 11 years. Inflation during that period has rocketed the price of fuel and other daily things through skies. I would suggest that hackney and private hire meters should start at following prices to address the recent inflation.

Tariff 1	£3.60	Subsequent increase 30p
Tariff 2	£5.40	Subsequent increase 45p
Tariff 3	£7.20	Subsequent increase 60p

It would be highly appreciated if Hackney carriage age limit is re-considered in Kettering. Our neighboring towns has literally no age limits as we have seen old age hackneys operating in those towns.

Once again thank you very much for listening to cabbies community.

King regards

[REDACTED]

Easy Cab

Mobile: [REDACTED]

This page is intentionally left blank

Appendix C(6)

**From:** [REDACTED] <premier.taxis@[REDACTED]>  
**Sent:** 07 April 2022 08:00  
**To:** Russell Howell <Russell.Howell@NorthNorthants.gov.uk>  
**Subject:** Premier taxis request

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hi Russell

Hope you are in good health. I would like to give my point of view in regards to the tariff hike as you are aware that the fuel prices alone have increased 40% plus in last few weeks and the cost of living has gone considerably high over the course of these years so anything of 30-40% hike in the fair would justify the cost of fuel and cost of living .

Thks

[REDACTED]

[Sent from Yahoo Mail for iPhone](#)

This page is intentionally left blank

## Hackney Carriage Driver Request 2

From: [REDACTED] <[REDACTED]>  
Sent: 06 April 2022 22:02  
To: Russell Howell <Russell.Howell@NorthNorthants.gov.uk>  
Subject: Kettering taxi fair increases

[CAUTION: EXTERNAL EMAIL] This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Hello Mr Russell,

Thanks for your email asking us for our ideas. It's been a very long time since Kettering taxi drivers have seen any sort of an increase in fair. Due to the increasing oil prices I feel that it is time for Kettering taxi drivers to see an increase in fair. Our neighbouring towns have seen an increase and I think Kettering should do the same. I suggest that Hackney and private hire meters should start at following prices following prices to address the recent inflation.

Tariff 1        £3.60    Subsequent increase  
30p

Tariff 2        £5.40    Subsequent increase  
45p

Tariff 3        £7.20    Subsequent increase  
60p

Silver street has a taxi rink and it's a bit too small, I feel that it will be beneficial if that is made larger, also the markings saying the space is allocated for taxis should be made clearer as they have been covered with dust and dirt. It would be highly appreciated if the 10 year age limit on taxis in Kettering was reconsidered as our neighbouring towns do not have an age limit on their taxis.

Once again, thank you for listening to the Kettering taxi community

Kind regards,  
[REDACTED]

This page is intentionally left blank



## Hackney Carriage Driver Request 1

### Kettering Taxi fare increases

[REDACTED] <[REDACTED]>

To: Russell Howell <Russell.Howell@NorthNorthants.gov.uk>

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

Good Evening Mr. Russell,

Thanks for listening to the voice of taxi drivers/owners for increase in fare in Kettering which has not been increased during the last about 11 years. Inflation during that period has rocketed the price of fuel and other daily things through skies. I would suggest that hackney and private hire meters should start at following prices to address the recent inflation.

Tariff 1	£3.20	Subsequent increase 30p
Tariff 2	£4.80	Subsequent increase 45p
Tariff 3	£6.40	Subsequent increase 60p

It would be highly appreciated if Hackney carriage age limit is re-considered in Kettering. Our neighboring towns has literally no age limits as we have seen old age hackneys operating in those towns.

Once again thank you very much for listening to cabbies community.

King regards

Regards

[REDACTED]

This page is intentionally left blank

**From:** [REDACTED] <[REDACTED]>  
**Sent:** 08 November 2021 10:07  
**To:** BCW Licensing <[Licensing.BCW@northnorthants.gov.uk](mailto:Licensing.BCW@northnorthants.gov.uk)>  
**Subject:** Alteration to the tariff

Good morning Phillipa

On Thursday 3rd November the Wellingborough Hackney Carriage Association met and voted to apply for an increase to the tariff for Hackney Carriages licensed by the Borough Council of Wellingborough.

The tariff below had the most votes and therefore we would like you to forward this to the relevant Committee.

If the distance does not exceed 541.54 yards:- for the whole distance

£3.00

If the distance exceeds 541.54 yards :-

For the first 541.54 yards £3.00

For each subsequent 97.77 yards 10 pence

WAITING TIME

10 pence for every 30 seconds

EXTRA CHARGES

No changes

The association would also like the following to be considered separately to the above increase in meter tariff as not to jeopardize the increase which is primary.

Every 2nd year a rise on the fare of 10 pence per mile.

In addition:

Appendix D

Every 4th year a rise to the start tariff of 20 pence, both to be implemented automatically.

Kind regards

Mr. . [REDACTED]

Chair, Wellingborough Hackney Carriage Association.

## Appendix D(2)

To the Borough Council of Wellingborough Licensing Department.

Amanda has asked for some evidence to support the requested increase to the tariff for Hackney Carriages.

As you are aware the last tariff increase for Hackney Carriages licensed by the Borough Council of Wellingborough was in October 2011, some ten years ago. Since then, the Hackney Carriage proprietors have continually absorbed significant increases in costs to operate. The ongoing cost of buying sanitizer and face coverings owing to the pandemic alone have impacted on the drivers and operators.

Below, in no particular order we present some evidence to support our request.

Between 2011 and 2021 the total increase in inflation is currently 28%. The Bank of England's deputy Governor Ben Broadbent warned recently that inflation could "comfortably exceed" 5 per cent by spring 2022.

The tariff increase request is less than this 28% inflation rise.

The National Minimum Wage has risen from £6.19 per hour in 2012 to £8.91 at present with a forecast of it being £9.50 per hour in April 2022. This represents an increase of 53% since the last tariff increase.

Most drivers are not reaching this at present.

Fees paid to yourselves to be able to operate and drive a Hackney Carriage have increased during this period also.

Fuel prices have risen sharply.

The cost of routine maintenance and the repair of vehicles has increased since 2011. One operator who operates a Ford vehicle commented that an oil filter for his taxi has increased by 25% since 2020.

All operators who were questioned have seen increases to their servicing and repair bills as no doubt members of the committee who own a vehicle have felt similar.

We ask that the committee, in deciding on our request to increase the tariff will appreciate and understand the financial position of the drivers and operators licensed by The Borough Council of Wellingborough.

The association also asks the committee to consider separately the granting of a regular rolling increase to the tariff as below:

Every 2nd year a rise on the fare of 10 pence per mile.

In addition:

## Appendix D(2)

Every 4th year a rise to the start tariff of 20 pence, both to be implemented automatically.

We would like this regular increase to be considered separately to the request of an increase to the tariff which is primary and do not wish it to jeopardise the main application of raising the tariff.

The association has been asked for reasoning to our request to a rolling increase.

We suggest that an increase every two years should offset the continue rise in inflation and provide transparency for the general public to plan and manage financial impacts. Alternatively the Committee might prefer an annual tariff increase in line with the Consumer Price Index.

The association would be grateful that after reading our evidence that the Committee would look favourable at our request for an increase to the tariff.

██████████

Wellingborough Hackney Carriage Association.

Appendix E

**From:** [REDACTED] <[bluecornercars@hotmail.co.uk](mailto:bluecornercars@hotmail.co.uk)>  
**Sent:** 01 March 2022 20:37  
**To:** Rita Groves <[Rita.Groves@northnorthants.gov.uk](mailto:Rita.Groves@northnorthants.gov.uk)>  
**Subject:** Please can we look at this

**[CAUTION: EXTERNAL EMAIL]** This email originated from outside of the organisation. Do not click links or open attachments unless you recognise the sender and know the content is safe.

<https://www.taxi-point.co.uk/post/why-taxi-tariffs-must-rise-across-the-uk-the-cost-of-taxi-services-are-under-intense-scrutiny>

Hi Rita

Drivers are asking me if we can request a tariff increase.

Kind Regards

[REDACTED]

This page is intentionally left blank